

## **Carts Placement Instructions**

Carts should be placed for pickup day by 7:00 a.m.

- Your cart should be within 18 inches of the curb with the arrows on the lid pointing to the street/curb. Carts cannot be placed on the street. If there is snow, please clear an area in the terrace, or leave the carts at the end of your driveway.
- To avoid damage to property, place the cart at least three-feet away from mailboxes, lampposts and other fixed objects.
- Place your cart on as level a surface as possible, but away from low hanging tree branches.
- Place carts at least three feet away from each other.
- Close lids prior to pick-up. Lids should be closed on the carts for driver identification and in order to stop material from spilling or blowing away.
- Carts not properly placed will be tagged and not picked up.
- All recyclables should be placed in the cart with the blue cover. Items do not need to be separated. Recyclable items include: glass containers, aluminum cans and foil, tin and steel cans, plastics # 1-7, newspapers, junk mail, office paper, fiberboard (cereal and shoe boxes), magazines, phone books, books, paper, and cardboard.

## **Frequently Asked Questions**

Q: Why can't we keep garbage collection the way it is? Why are we going to a different system?

A: The automated cart system is safer for the employees, and keeps the community cleaner

Q: What can I do with my old garbage cans?

A: Place your old cans in the garbage cart or call Advanced Disposal, 920-458-6030, to have them picked up. Leave a note on old can to take it.

Q: All my garbage doesn't fit in the cart?

A: All items must be in a cart to be picked up. No loose items will be picked up. .

Q: I need another cart one (1) isn't enough?

A: If you need any additional carts they can be purchased for an annual fee through Advanced Disposal, 920-458-6030.

Q: One of the wheels on my cart broke?

A: If there are any problems with a cart (broken wheel, damaged cover, etc.) call Advanced Disposal, 920-458-6030, to make arrangements to have the cart repaired or replaced.

Q: I'm moving out of the city, town or village can I take the carts with me?

A: No, the carts are the property of Advanced Disposal and must stay with the residence.

Q: I am remodeling my bathroom myself. Can I put construction material out for pickup?

A: If you can make the materials fit in the garbage cart, it will be picked up. Otherwise you must arrange for a dumpster.

Q: I have an old couch and chair to dispose of?

A: If the items can be broken down and fit into a garbage cart, no problem, they will be picked up. If the items do not fit into a cart, you will need to call Advanced Disposal, 920-458-6030, for pickup arrangements and cost of disposal.

Q: What do I do with metal materials?

A: Bikes, lawnmowers, bed frames, basketball hoops, grills, metal fences, etc. should be placed in the recycling cart. The gasoline and oil must be removed from the lawn mower and disposed of properly, not in your garbage cart. Items should be disassembled or broken down to fit into the recycling cart. Any non-recyclable materials should be placed in the garbage cart. If the items do not fit in the appropriate carts you can call Advanced Disposal for pick-up arrangements and cost of disposal, 920-458-6030.

Q: I have an old refrigerator and air-conditioning unit to dispose of.

A: A licensed hauler must pick up all Freon containing devices. Call Advanced Disposal, 920-458-6030, for pickup arrangements and cost of disposal, or deliver to a local scrap yard.

Q: I have an old stereo unit and computer monitor to dispose of.

A: Electronic devices are not allowed in landfills and cannot be disposed of with your regular garbage. The Sheboygan County Hazardous waste program accepts electronics. For more information visit the Sheboygan County website, [www.sheboygancounty.com](http://www.sheboygancounty.com). Best Buy in Kohler accepts many items including televisions under 35". Earthwise Recycling LLC in Sheboygan Falls accepts electronics and many other items. Check their website [www.earthwiserecyclingllc.com](http://www.earthwiserecyclingllc.com) for a full list or call 920-467-9951.

Q: I have an old microwave to dispose of.

A: Microwaves cannot be disposed of with your regular garbage. You will need to call Advanced Disposal, 920-458-6030, for pickup arrangements and cost of disposal, or deliver to a local scrap yard. Earthwise Recycling LLC in Sheboygan Falls accepts microwaves and many other items. Check their website [www.earthwiserecyclingllc.com](http://www.earthwiserecyclingllc.com) for a full list or call 920-467-9951.

Q: I have a few pieces of concrete and bricks from my back stoop?

A: Concrete and bricks cannot be disposed of with your regular garage. You will need to call Williams Excavating 920-565-2211 or Spielvogel 920-458-1512 to make arrangements for delivery to their facility.

Q: I have cans of old paint in my basement to dispose of?

A: Empty paint cans should be put into the trash cart. Latex paint is not hazardous and can be dried up with kitty litter and disposed of in the cart once the latex paint is dry. Oil based paints are hazardous and must be disposed of properly. Call Advanced Disposal, 920-458-6030, or wait for the Sheboygan County Hazardous waste program dates, [www.sheboygancounty.com](http://www.sheboygancounty.com)

Q: I have a large amount of cardboard boxes from moving.

A: All cardboard must be broken down and fit into the recycling cart.

Q: I have a long Driveway?

A: Find a place to store the cart at the end of driveway Ex: behind a tree.

Bring garbage and recycling down as normal and place in cart on pick up day move Cart to curb for pick up.

Q: I'm not going to fill this cart up its large?

A: You don't need to put the cart out every week if you choose. If you want to put it out every week with one item in it that's fine.

Q: Who is going to clean out my smelly maggot infested cart?

A: Home owner should clean out the cart with water and bleach or a household cleaner. Trash should be bagged to prevent in the future.

Q: Someone stole my cart. Who is going to replace it?

A: We will check the fid tag in the cart to find its location and bring them a new one.

Q: Your diver keeps putting the can in the middle of my driveway?

A: Make sure you you are leaving approximately 2-3ft room between the recycling and trash carts and any mailbox or light post.

Q: I still have trash in my cart< Diver didn't empty it all the way, I smashed the stuff down to make it fit.

A: Please unjam the trash and we will empty the cart on your next pick up day.

Q: Your Driver ran over my cart?

A: We will deliver a new cart, please leave the damaged cart out for pick up.

Q: Who should a new construction contact:

A: They need to contact their Village clerk to start trash service.

Q: Do I still need to use Clear bags for garbage, Blue bags for recycling?

A: No any color bag can be used.

Q: I don't like how my cart looks?

A: In order to have your trash and recycling picked up it must be in the cart.

Q: I don't need a recycling container?

A: It is the state law to recycle we must provide you the container to have recycling picked up.

